



Playback Order of Service Codes by Waiver – As of May 31, 2012

For an FE Client:

FE – Level 2 Attendant Care	Press 1
FE – Self Directed Attendant Care	Press 2
FE – Level 1 Attendant Care	Press 3
FE – Adult Day Care	Press 4
FE – Personal Emergency Response – Install	Press 5
FE – Wellness Monitoring	Press 6
FE – Nurse Evaluation Visit	Press 7
FE – Sleep Cycle Support	Press 8
FE – Provider Directed Comprehensive Support	Press 9 (9 takes them to the second menu and then this would be the first service – so they would need to key 9 and then 1)
FE – Self Directed Comprehensive Support	Press 9 and then 2

For MRDD Client:

MRDD – Self Directed Personal Assistant Services	Press 1
MRDD – Sleep Cycle Support	Press 2
MRDD – Overnight Respite	Press 3
MRDD – LPN Specialized Medical Care	Press 4
MRDD – RN Specialized Medical Care	Press 5
MRDD – Supportive Home Care	Press 6

For PD Client:

PD – Self Directed Personal Services	Press 1
PD – Sleep Cycle Support	Press 2
PD – Agency Directed Personal Services	Press 3
PD – Personal Emergency Response – Install	Press 4

For TBI Client:

TBI– Self Directed Personal Services	Press 1
TBI– Sleep Cycle Support	Press 2
TBI – Agency Directed Personal Services	Press 3
TBI – Personal Emergency Response – Install	Press 4



For TA Client:

TA – Personal Service Attendant	Press 1
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For an MF FE Client:

MF FE – Level 2 Attendant Care	Press 1
MF FE – Self Directed Attendant Care	Press 2
MF FE – Level 1 Attendant Care	Press 3
MF FE – Adult Day Care	Press 4
MF FE – Personal Emergency Response – Install	Press 5
MF FE – Wellness Monitoring	Press 6
MF FE – Nurse Evaluation Visit	Press 7
MF FE – Sleep Cycle Support	Press 8
MF FE – Provider Directed Comprehensive Support	Press 9 (9 takes them to the second menu and then this would be the first service – so they would need to key 9 and then 1)
MF FE – Self Directed Comprehensive Support	Press 9 and then 2

For MF MRDD Client:

MF MRDD – Self Directed Personal Assistant Services	Press 1
MF MRDD – Sleep Cycle Support	Press 2
MF MRDD – Overnight Respite	Press 3
MF MRDD – LPN Specialized Medical Care	Press 4
MF MRDD – RN Specialized Medical Care	Press 5
MF MRDD – Supportive Home Care	Press 6

For MF PD Client:

MF PD – Self Directed Personal Services	Press 1
MF PD – Sleep Cycle Support	Press 2
MF PD – Agency Directed Personal Services	Press 3
MF PD – Personal Emergency Response – Install	Press 4



For MF TBI Client:

MF TBI– Self Directed Personal Services	Press 1
MF TBI– Sleep Cycle Support	Press 2
MF TBI – Agency Directed Personal Services	Press 3
MF TBI – Personal Emergency Response – Install	Press 4